



22 September 2017

PRESS CONFERENCE

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ОТВОРЕНА КЊИГА О ПОПИСУ У БиХ 2013.

ДРУГО, ДОПУЊЕНО ИЗДАЊЕ

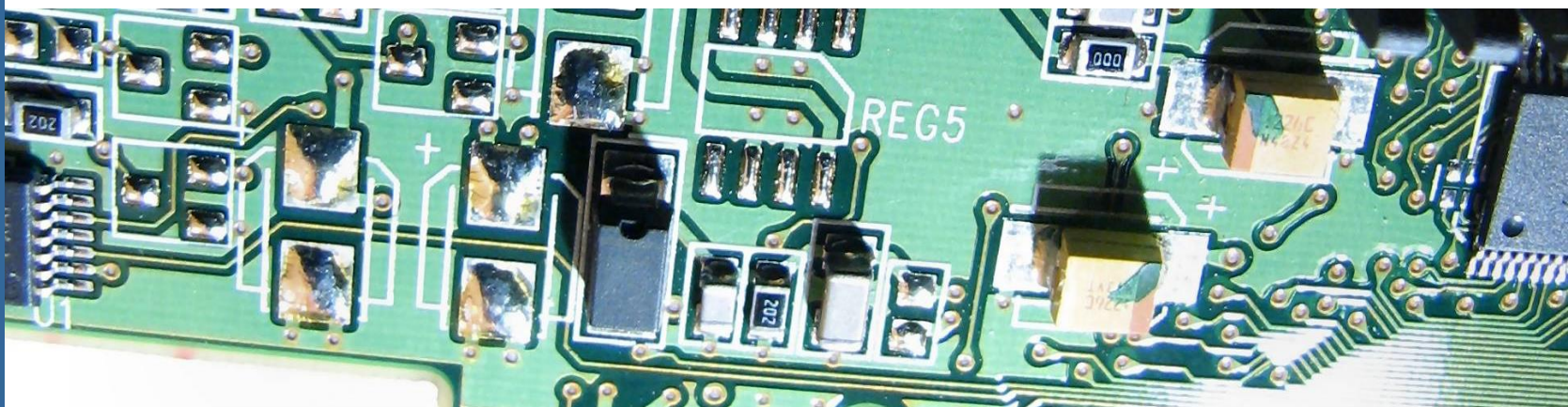


2017

Use of information and communication technologies:

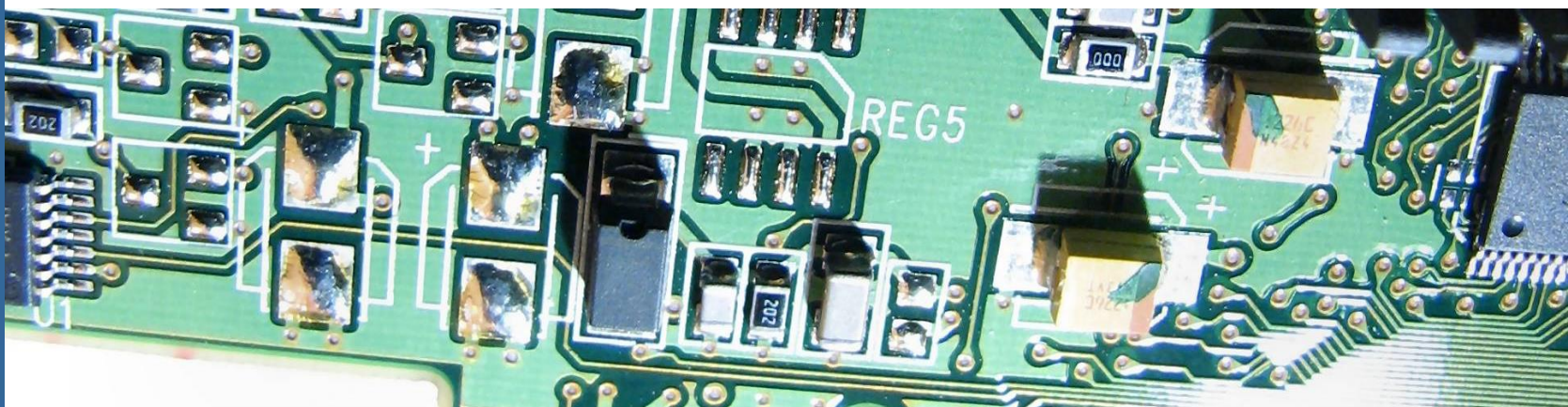
- **In enterprises**
- **By households and individuals**

The survey carried out in line with the Eurostat methodology



2017

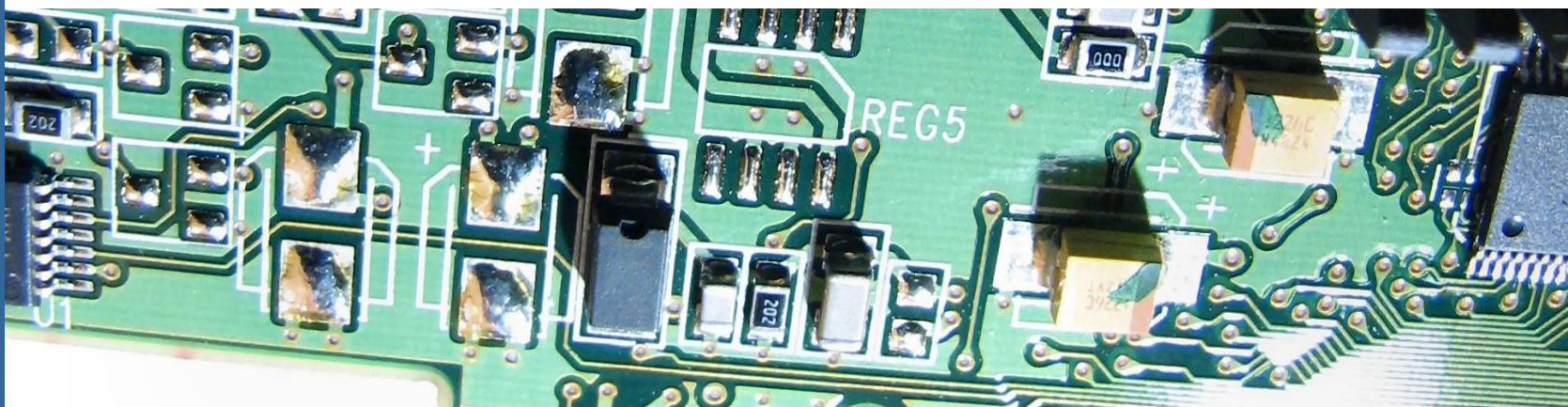
- For business activities, computers are used by
- **100% of enterprises**
- Internet access available at **98.4% of enterprises**
- Website provided by **65.6% of enterprises**



2017

Social networks and enterprises

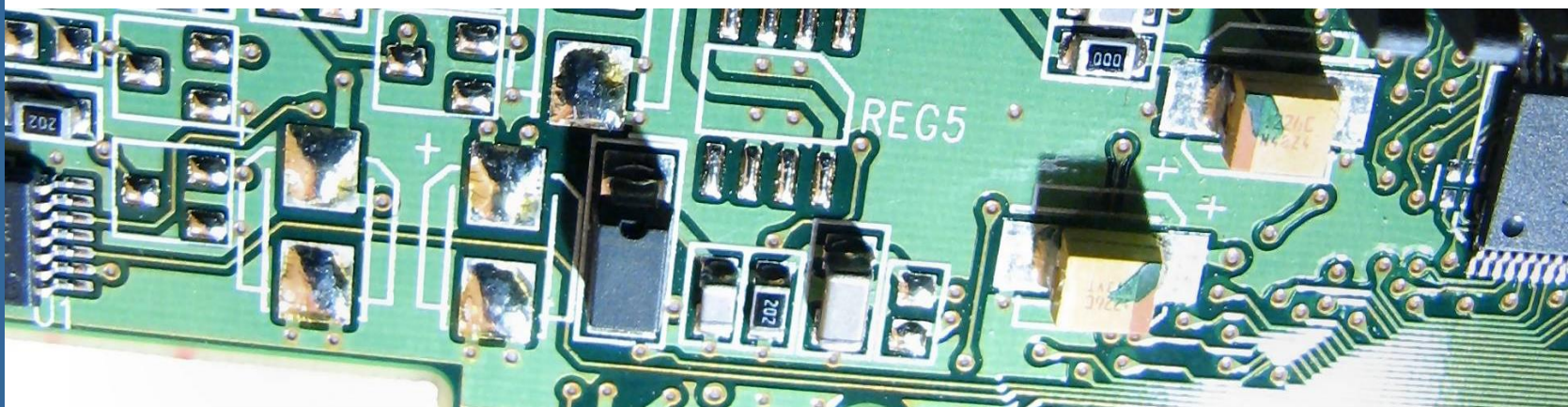
- For advertising purposes, 73.4% of enterprises
- To cooperate with business partners, 48.8% of enterprises



2017

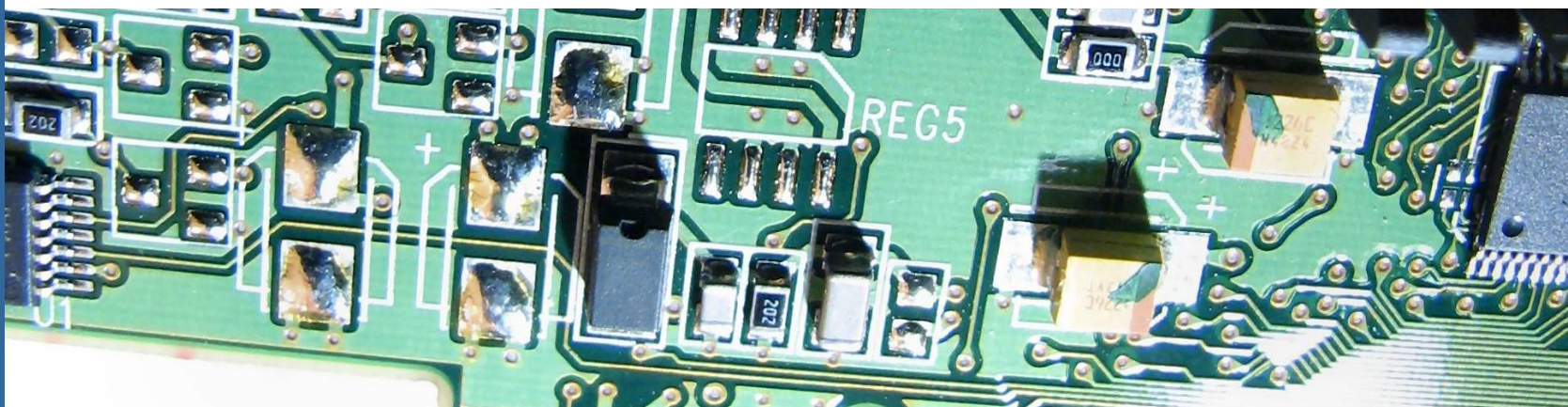
Enterprises and e-business

- Orders received by 11.6% of enterprises
- Orders sent by 96.0% of enterprises

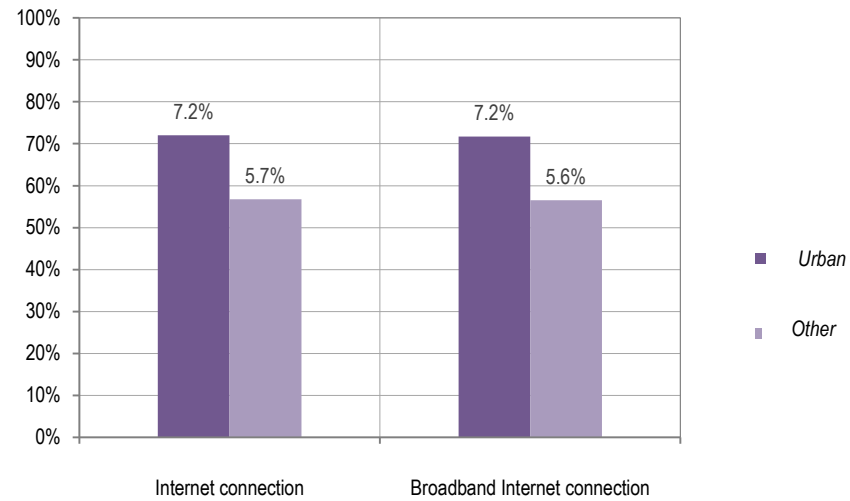


2017

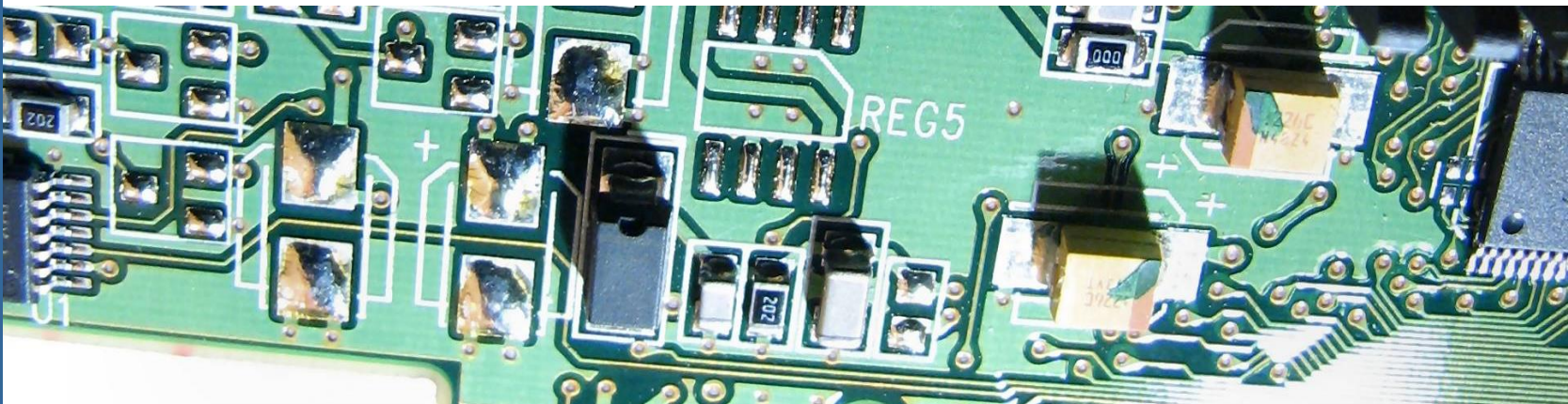
- Computer available in **56.9% of households**
- Internet connection available at **63.0% of households**



2017



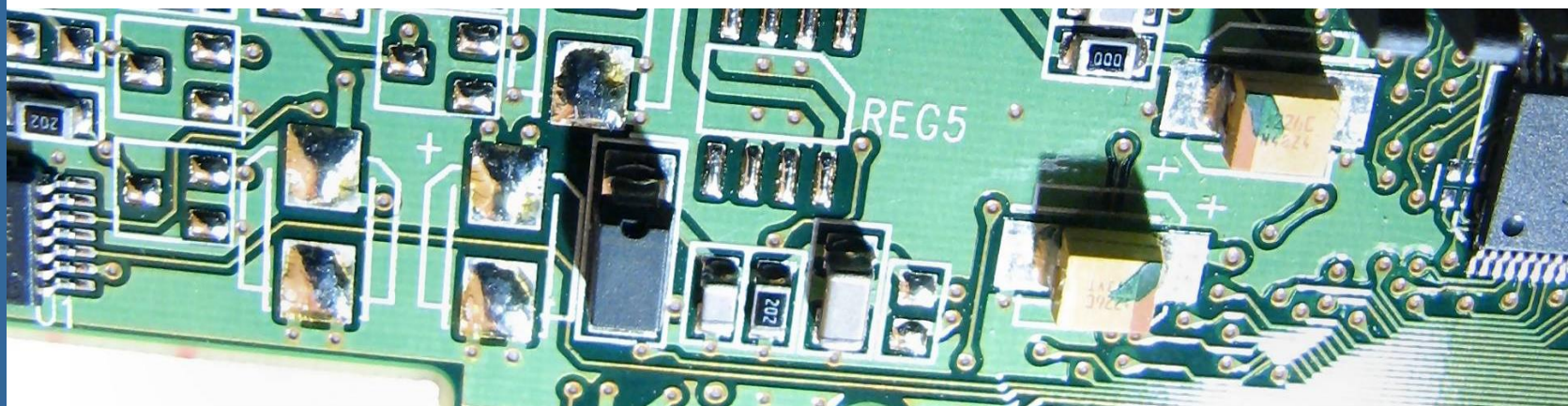
Graph 1. Internet and broadband Internet connection in households, by type of settlements, 2017



2017

Residents of RS use computers and the Internet to:

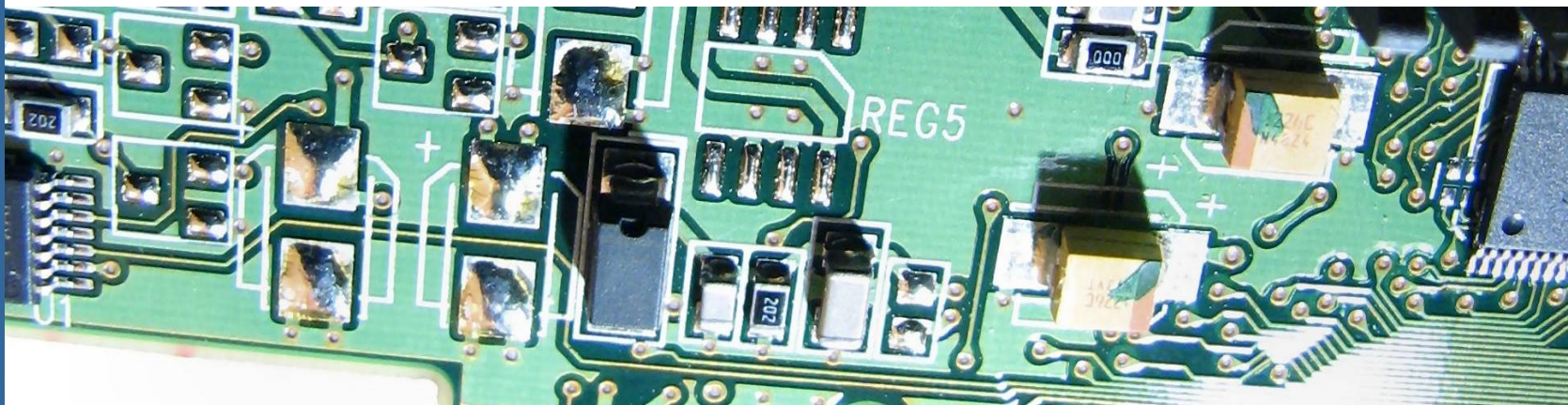
- **Make phone calls via the Internet**
- **Read and search for information**
- **Participate in social networks**



2017

For purchase, the Internet is used by **13.9% of RS citizens**

- **Clothing and sports goods are the most frequently purchased items**
- **Up to 200 KM was spent by 67.5% of citizens**





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THANK YOU FOR YOUR ATTENTION!